



13-Oct-06

DELIVER TO —

PO Box 398
Knoxfield
VIC 3180
Phone: (1800) 302 351
Fax: (1800) 800-636

Dear

N865TP7167

Thank you for moving with our Removal Service.

We are always very interested in feedback regarding the quality of your Removal.

If you wish to make a comment, please complete the Quick Questionnaire below and return it to us FREE, addressed to:

Removal Services
Reply Paid 398 (No Postage Stamp Required)
KNOXFIELD VIC 3180

- 1. Was the driver on time? Yes/No
- 2. Was the removal crew friendly and well presented? Yes/No
- 3. Were your possessions treated gently and efficiently? Yes/No
- 4. Can you suggest any improvements or alterations? Yes/No
- 5. Will you be recommending us? Yes/No
- 6. How did you hear about us?

(DANIEL ESPECIALLY HELPFUL)

ARRIVAL DATE FIXED

I found your quote \$300 cheaper than another company however the arrival date of the goods was continually postponed

- 7. ~~Other Comments?~~
You delivered a wardrobe for us at one stage
- you were recommended at that time by another removal company

Thank you again for using our Services.

Managing Director

which made it difficult to organize (friends) others to assist me with the move
You should let people know when quoting that you are cheaper for this reason